

Howard Rokofsky

Based in Prague, Czech Republic

Born: Brooklyn, NY, USA

SUMMARY OF QUALIFICATIONS

Refined interpersonal/teaching skills, inexhaustible flexibility and empathy, experience with a multitude of students and professionals from various industries and markets in diverse countries.

ADVANTAGES

- ♦ Polyglot (CZ-NL-ENG) saves time with multilingual explanations
- ♦ Long-term experience enables immediate answers to most-asked questions
- ♦ Knowledge is assimilated quickly in a comfortable, relaxed, playful environment

PROFESSIONAL EXPERIENCE

- 2002 – pres **Seminar Trainer:** Rokofsky Communication Training
Programs: Presentations, Negotiations, Assertiveness, Stress/Conflict Mgmt, Persuasion, NLP, Intercultural Communication, Business Writing, Storytelling
- 2020 – pres **Online Webinars and Storytelling Sessions**
>150 webinars and sessions for ±6-96 participants including *Effective Feedback, EQ, NLP, Cultural Intelligence, Storytelling Skills, Six Hats Thinking Meetings, Multiple Intelligences, Zazen Meditation, Image-streaming, Behavioral Economics*.
- 2018 – 2022 **English teacher:** Trojské Gymnázium, Euroškola, Prague, CZ
After an injury and – due to long-term crutches – the inability to resume corporate training, I took the opportunity to teach children fulltime at a local prep school.
- 2012 – 2014 **Lecturer: Clinical Empathy**, Charles University, First Medical Faculty, Prague, CZ
Training communication skills and ‘bedside manner’ to medical students.
- 2008 – 2009 **Intensive English course:** University of Aerospace and Aeronautics, Nanjing, China
Two 9-week intensive courses for Juneyao pilots. IELTS exam success rate was 93%.
- 2002&2006 **Suggestopedic English Instructor:** Provincial Gov’t Planning Dept., Hainan, China
Led three 8-week intensive Suggestopedic English language courses, and assisted Lonny Gold in two others.
- 1999 – 2002 **English Language Instructor** Prague, CZ
Specialized English: Legal, Business, Financial, Medical, Technical, exam preparation
Small, international, and state-owned enterprises; references upon request.
- 1996 –1998 **College English Instructor**, Amsterdam Academy for Banking and Finance, NL
Polytechnic and University students at this institute for finance. Courses: Presentation & Negotiation Skills, English for Banking and Finance.
- 1996 –1998 **College English Instructor**, Hogeschool (Polytechnic) Holland, Amsterdam, NL
Substituted whole semesters including Tourism, Literature, Education, Writing, Translation, Government, English for older adults, Rhetoric, Public Speaking.

EDUCATION: SUNY-Binghamton, Binghamton, New York, USA

Bachelor’s program: Literature/Rhetoric, 1984-1989

Minor in Philosophy

University of Amsterdam, Amsterdam, NL

Master's program: English Literature, 1990-1993

LANGUAGES: *English (native), Czech, Dutch (fluent), Italian, German, Spanish (fair), Mandarin (impressive)*

Book Published: “How to GET Great Service – Upgrade From Everyday Customer to VIP”

ISBN 9788090720916. Available at [How to GET Great Service](#)